



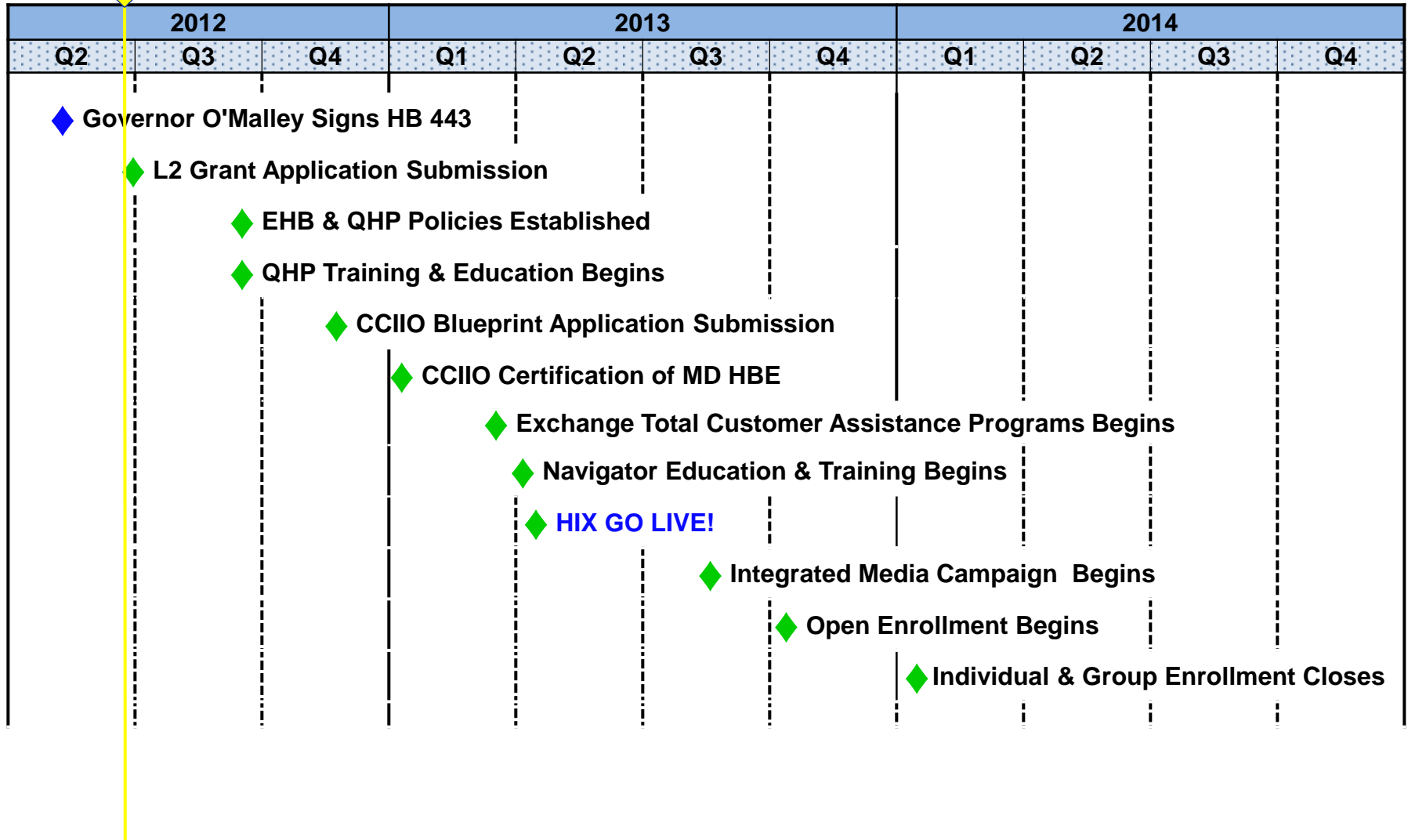
MARYLAND HEALTH BENEFIT EXCHANGE (EXCHANGE)

Implementation Plan Status Update

June 12, 2012

Key Milestones

-  Current position
  Achieved milestone
  Projected milestone
  Missed milestone



A diagram showing a three-layered system. The top layer is solid blue, the middle layer is blue with white dots, and the bottom layer is solid blue. A yellow arrow points downwards from the top layer. A dashed vertical line extends from the bottom of the layers.

◆ Achieved milestone

◆ Missed milestone

2012 Calendar Year															
Q2												Q3			
Jun				Jul				Aug				Sep			
				◆ L2 Grant Application Submission						◆ L2 Grant Award			EHB & QHP Policies	◆	
Core Area		Category			Status		Crucial Challenges / Risks				Mitigation Activities				
Legal Authority & Governance		Legislative Action			G		N/A				N/A				
		Policy & Regulations			G		N/A				N/A				
		Program Integration			G		N/A				N/A				
		Internal Development			G		N/A				N/A				
		Oversight & Monitoring			G		N/A				N/A				
Stakeholder Engagement		Research			G		N/A				N/A				
		Consultations			G		N/A				N/A				
		Committees & Workgroups			G		N/A				N/A				
		Public Relations & Marketing			G		N/A				N/A				

R Re-planning required **Y** Late but recoverable **V** At-risk awaiting decisions **G** No Major Issues

A diagram showing a cross-section of a multi-layered structure. The structure consists of four horizontal layers: a top blue layer, a middle layer with a dotted pattern, and two bottom blue layers. A yellow arrow points downwards from the top right corner towards the center of the structure. A dashed vertical line is drawn on the left side, extending from the bottom of the top blue layer down to the bottom of the bottom blue layer.

◆ Achieved milestone

◆ Missed milestone

2012 Calendar Year															
Q2															
Jun				Jul				Aug				Q3			
Jun				Jul				Aug				Sep			
				◆	L2 Grant Application Submission								EHB & QHP Policies		◆
										◆	L2 Grant Award				
Core Area		Category			Status		Crucial Challenges / Risks				Mitigation Activities				
Business Operations & Support	Finance & Accounting			G		N/A				N/A					
	General Services			G		N/A				N/A					
	Human Resources			G		N/A				N/A					
	Payroll Mgmt.			G		N/A				N/A					
	Operational Development			G		N/A				N/A					
	Administrative Support			G		N/A				N/A					
	Performance Improvement			G		N/A				N/A					
	IT Shared Services			G		N/A				N/A					
	Compliance			G		N/A				N/A					

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Jun			Jul				Aug			Sep		
				L2 Grant Application Submission				L2 Grant Award		EHB & QHP Policies		
Core Area		Category		Status	Crucial Challenges / Risks				Mitigation Activities			
Eligibility & Enrollment		Eligibility Determination		G	N/A				N/A			
		Tax Credits & Subsidies		G	N/A				N/A			
		Shared Cost & Medicaid		G	N/A				N/A			
		Consumer Enrollment		G	N/A				N/A			
Customer Management & Support		Outreach & Training		G	N/A				N/A			
		General Customer Assistance		G	N/A				N/A			
		Call Center		G	N/A				N/A			
		Navigator Program		G	N/A				N/A			
		Appeals & Grievances		G	N/A				N/A			

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A diagram showing a cross-section of a multi-layered structure. It consists of four horizontal layers: a top blue layer, a middle layer with a dotted pattern, another blue layer, and a bottom white layer. A yellow arrow points downwards from the top blue layer. A dashed vertical line extends from the boundary between the second and third layers down to the bottom white layer.

◆ Achieved milestone

◆ Missed milestone

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Jun				Jul				Aug				Sep			
				◆ L2 Grant Application Submission								EHB & QHP Policies ◆			
								◆ L2 Grant Award							
Core Area		Category		Status		Crucial Challenges / Risks				Mitigation Activities					
Plan Mgmt.	Issuer Contracting		G		N/A				N/A						
	Certification		G		N/A				N/A						
	Compliance		G		N/A				N/A						
	Renewal		G		N/A				N/A						
	Operational Data Management		G		N/A				N/A						
	Plan Availability		G		N/A				N/A						
	Decertification & Recertification		G		N/A				N/A						
	Consumer Plan Presentment		G		N/A				N/A						

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Core Area	Category		Status	Crucial Challenges / Risks					Mitigation Activities			
IT HIX	Requirements		G	N/A					N/A			
	Implementation Planning		G	N/A					N/A			
	HIX Design		G	N/A					N/A			
	Core RAD		G	N/A					N/A			
	Federal RAD		G	N/A					N/A			
	State-specific RAD		G	N/A					N/A			
	Unit & Integration Testing		G	N/A					N/A			
	Certification & Accreditation		G	N/A					N/A			
	Operational Readiness		G	N/A					N/A			
	IV&V		Y	No IV&V contractor onboard					Meetings with DOIT to procure IV&V contractor.			

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Key Policy Decisions

Summary Description	Owner	Notes
Premium Billing and Collections	Board	Exchange making recommendation to board 6/12/12
Dental and Vision Pricing Methodology	Board	Exchange will bring to board during Aug board meeting. Working through Plan Management Advisory Committee
Essential Health Benefits	HCRCC	Being lead by GOHR, plan is to have them finalized by August/September.
Sustainability Financing Plan	Joint Committee	RFP responses received 6/8/12 for consultant to lead work.

Key Accomplishments

- ✓ L1 drawdown request was successfully submitted
- ✓ MOU between the HBE & DHMH was executed
- ✓ DHMH, DHR, & HBE signed-off on revised BRD—it was delivered to Noridian as the new baseline
- ✓ New Sprint Strategy creating better alignment with COTs release schedules was developed
- ✓ ILC review process & newly instituted ELC framework/deliverables were aligned
- ✓ Preliminary Certification Criteria/Policy was drafted
- ✓ Plan Management Advisory Committee meeting commenced
- ✓ OPM & HBE Multi-State Plan Programs meeting commenced
- ✓ RFPs for Navigator Study & Business Operations Consultant released
- ✓ BPR Consultant proposals have been narrowed down to five—interviews have commenced
- ✓ Major sections of the Level Two Grant application are being reviewed by key stakeholders
- ✓ Preliminary name recommendations were presented to the: Exchange Board; Advisory Committees/Public; EIAC; & GOHR Communications Advisory Committee (6/6)
- ✓ Stakeholder Website information architecture & wireframes completed
- ✓ Website plans & concepts presented to the EIAC & GOHR Communications Advisory Committee
- ✓ Level Two Grant Application: narrative sections; standard forms; letters of support; budget; & abstract were developed

Next Steps

- **Level Two Grant Application finalized and submitted**
- **Plan Presentment requirements finalized**
- **Agreements for back office IT Services & Support being finalized**
- **Sprint development for HIX will commence**
- **HIX interfaces with existing State systems are being analyzed and documented**
- **Detail Design Review with CCIO is scheduled for early August**
- **HIX development and test environments are being developed**
- **Federal Data Hub testing will commence**
- **Plan Management Advisory Committee Certification Criteria/Policies discussions will continue**
- **State Network Annual Meeting scheduled to occur**
- **Multi-State Plan Program discussions between HBE & OPM will continue**
- **Communication Strategy for SCOTUS decision is being developed**
- **Continuity of Care Advisory Committee being developed**
- **Navigator Program Advisory Committee being developed**